

SCOPE OF WORK (SOW)

Two Palo Alto Firewalls

BACKGROUND

The International Law Enforcement Academy (ILEA) in Bangkok was established to train law enforcement professionals, in Asia, and to provide them with the necessary, modern tools and techniques to effectively combat transnational crime, nationally and internationally, by creating inter-institutional and international networks, thus contributing to democracy and to the economic and social development of the nations.

OVERVIEW

ILEA Bangkok would like to replace two existing firewalls to Palo Alto 3220 with URL filtering and threat prevention subscription. The Contractor must provide the good(s) and/or service(s) based on ILEA Bangkok specifications and requirements.

Details of all required good(s) and/or service(s) for this SOW will be provided; and the contract type for this project must be firm-fixed price.

LOCATION OF WORK

ILEA Bangkok

88/8 Moo 3, Vibhavadi-Rangsit Road, Talad Bangkhen, Laksi, Bangkok 10210, Thailand

DELIVERY SCHEDULE

The Contractor must complete the project including delivering of all good(s) and/or service(s) within 60 days after the Contract has been awarded.

CONTRACTING OFFICER REPRESENTATIVE (COR):

ILEA Bangkok Chief of Information Technology

Email: SmitB@ileabangkok.com

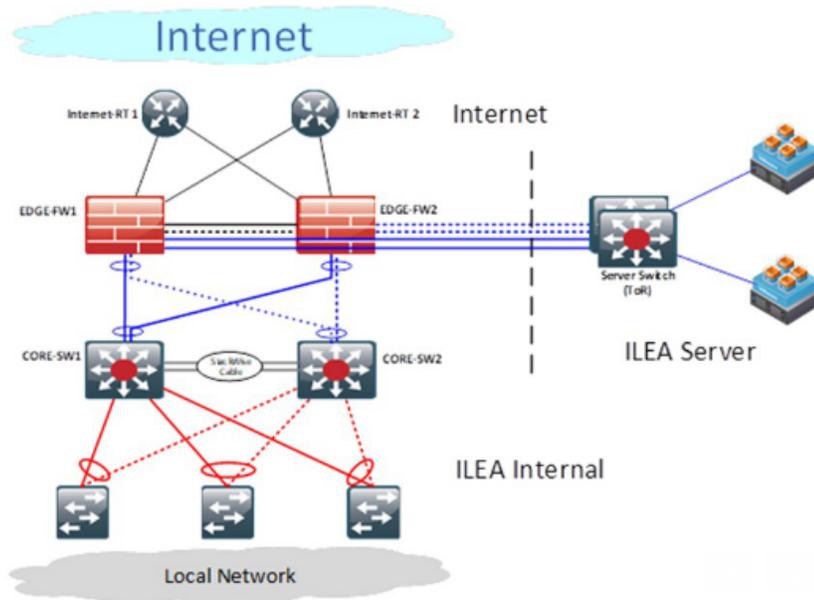
Telephone: +66 2 973 2220 ext.136

CONTRACTOR REQUIREMENT

1. The Contractor must be in the information technology solution business for no less than five (5) years – Prove of document is required to COR.
2. The Contractor must be an official distributor and partner with the Original Equipment Manufacturer (OEM) for core – Prove of document is required to COR.
3. The Contractor's engineer must be certified by the OEM at an expert level to install and configure the product – Prove of document is required to COR.
4. The Contractor must have worked in a deploying and configuring networking equipment such as switches or servers before and the value of that project must not be less than \$100,000 USD – Prove of document is required to COR.

DESIGN AND DIAGRAM

1. The Contractor must follow the logical diagram provided below and must update it and provide it if changes are required, describing how all components of the solution will be connected.



INSTALLATION, DEPLOYMENT, AND INTEGRATION REQUIREMENT

1. The Contractor shall perform all necessary work to complete this project which include but not limited to installation, deployment, integration, configuration, and migration.
2. The Contractor must track actual project progress on the chart and provide a digital copy of the chart showing the actual progress at the end of every two (2) weeks or whenever requested by the Chief of Information Technology.
3. The Contractor must include minor cleanup and disposal efforts upon each day's completion of work. All existing equipment, non-damaged cables, adapters and munts that are removed during the execution of the work must be carefully stored in boxes and provided to COR.

LIST OF EQUIPMENT AND/OR LICENSE

The following are the required list of equipment and licenses but not limited to:

1. Two (2) Palo Alto Network PA-3220 with redundant AC power supplies
2. Two (2) Threat Prevention subscription
3. Two (2) PANDB URL filtering subscription
4. One (1) Palo Alto Networks Perpetual Bundle for VMware, NSX includes VM-1000-HV, Threat Prevention subscription, and premium support

WARRANTY AND ONSITE SERVICE AGREEMENT

1. One year onsite service 8 x 5 x next business day
2. One year warranty and onsite service on all hardware, including service advance spare part

3. One year preventive maintenance (3 Times Per Year)

COMPLETION DOCUMENT

1. The Contractor must provide project completion documentations for all hardware and/or software delivered under this project. At a minimum, the closeout documentation must include:
 - a. Comprehensive Bill of Material for all hardware and software delivered under the contract. The list shall include: Item Description, Name of Manufacturer, Model Number, Serial Numbers, Delivered Quantity, Unit Price, Extended Price, Warranty Start and Expiration Date, and Subscription Start and Expiration Date
 - b. OEM manuals for all hardware and software delivered under this project.
 - c. Results of system testing.
 - d. Final Physical and Logical Designs and Diagrams.
 - e. Warranty and Technical Support documentation. Documentation shall include an explanation of coverage, the process to obtain warranty or technical support services, and applicable contact information.
2. The Contractor must provide a physical diagram in a digital copy form of the design for the entire solution including the location and all components being installed.

FAMILIARIZATION

- The Contractor must provide product familiarization to ILEA system administrators.

CONDITIONS OF TERMINATIONS OF THE PURCHASE ORDER

ILEA Bangkok shall reserve the right to terminate purchase order (PO) but not limited to the followings:

1. All agreements and/or terms must be in line and accepted by ILEA Bangkok. The Contractor may be asked to modify some agreements and/or terms to in line with ILEA Bangkok regulation and policy. If the Contractor does not agree to the change(s), ILEA Bangkok shall have to right to terminate the PO.
2. The Contractor must deliver the good(s) and/or service(s) within the delivery schedule. If the Contractor fails to do so, ILEA Bangkok shall have to right to terminate the PO.