

AMAR INTERNATIONAL ASIA CO., LTD.

BIO House Tower, 3rd Floor, 55 Soi Prompong, Sukhumvit 39, Klongtan Nua, Wattana, Bangkok 10110, Thailand
Tel: +66 (0) 2 258 5946, Fax: +66 (0) 2 258 5947, Email: bangkok@amarepatriations.com



Consular Section
U.S. Embassy Bangkok
95 Wireless Road
Bangkok 10330

20th December 2021

Dear U.S. Embassy Bangkok,

AMAR International Asia, previously known as Allison Monkhouse Co, Ltd., is one of the biggest funeral companies in Australia. The company has been serving Melbourne families for six generations and over 150 years. We have had vast experience working alongside consular offices around the world to repatriate citizens as quickly and efficiently as possible. The death of a family member overseas is often complicated by the distance, unusual customs, procedures and language barriers. We strive to overcome these barriers using our local knowledge and network of agents to assist the repatriation swiftly and effectively.

Our prices are at a higher rate than before the COVID crisis. This is unfortunately due to higher transport costs that are incurred by airlines and other relevant logistical costs which we have no control over. AMAR believes this is unfair and made a distinct company decision in March 2020 that we would never put ourselves in a position where we requested more funds from customers after providing our first and final quote. We hope this provides clarity, but it still comes with regret that we have to pass on those extra costs to our customers.

For a no obligation conversation and more information on our repatriation services, families can contact our 24/7 assistance team via email on bangkok@amarepatriations.com or by calling at:

- Office phone: +66 (0)2 258 5946
- Contact persons: - Dao Micallef: +66 (0)92 859 56 16
- Naiyana Warren: +66 (0)98 665 61 19

We are attaching the quotation of our services along with this letter for your reference.

Sincerely,

Dao Micallef
Manager of the Asia Division



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CREMATION SERVICE WITHOUT REPATRIATION OF ASHES

LOCATION OF DEATH	PRICE (7% VAT excluded)
Bangkok and neighbouring provinces	30,000.00 – 35,000.00 THB
More than 150 km away from Bangkok	35,000.00 - 40,000.00 THB

Our quotation includes:

- Removal of the deceased from the hospital
- Complete documentation service
- Coffin for cremation and urn for ashes
- Flowers tribute
- Cremation with or without a Buddhist ceremony led by 4 monks (one hour ceremony)
- Collect ashes and place into urn
- Local transportation

Our quotation does not include:

- Outstanding medical bill occurred before the deceased's death
- Autopsy fees
- Hospital's morgue fees
- Shipping cost to return the deceased's personal possessions
- Autopsy report with English translation: 5,500.00 THB

Repatriation of ashes:

- by air freight 15,000.00 THB (7% VAT excluded) during the COVID pandemic
- by post mail 4500.00 THB (7% VAT excluded)

Scattering of ashes at sea: Free of charge for scattering without a religious ceremony

Processing time frame: Between 4 and 5 business days since the time we receive the consular letter to proceed on behalf of the family.

Bank details for payment:

Account name: AMAR International Asia Co, Ltd.
Account number: 039-3-76981-5
Account Type: Savings
Bank: KASIKORN BANK
Branch: Exchange Tower Building, 388 Sukhumvit Rd,
Sukhumvit 18, Bangkok 10110
Swift code: KASITHBK


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(Dao Micallef)
Manager of the Asia Division
20th December 2021


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REPATRIATION OF FULL MORTAL REMAINS

LOCATION OF DEATH	PRICE (7% VAT excluded)
Bangkok and neighbouring provinces	100,000.00 - 115,000.00 THB
More than 150 km away from Bangkok	110,000.00 - 120,000.00 THB

Our quotation includes:

- Removal of the deceased from the hospital
- Preparation of the deceased (embalming, cleansing, and dressing)
- A coffin suitable for international transportation
- Complete documentation service
- Assistance in collecting and packing the deceased's personal possessions
- Air freight (charge up to 150 kg)
- customs clearance formalities
- Local transportation

Our quotation does not include:

- Outstanding medical bill occurred before the deceased's death
- Autopsy fees
- Hospital's morgue fees
- Shipping cost to return the deceased's personal possessions
- Autopsy report with English translation: 5500.00 THB

Bank details for payment:

Account name: AMAR International Asia Co, Ltd.
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Account Type: Savings
Bank: KASIKORN BANK
Branch: Exchange Tower Building, 388 Sukhumvit Rd,
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(Ms. Dao Micallef)
Manager of the Asia Division
20th December 2021

